

Formed in 2005, Business & Operations Management is a strategic internal consulting organization consisting of industry-certified change agents, analysts and business managers. The group has become MetLife's "go to" consulting group, with a proven track-record in driving the success of the enterprise's most strategic programs and globalization efforts.

With its customer-centric approach and deep knowledge of MetLife's people, systems, technologies and processes, the group executes programs with levels of skill and agility that no external consultant can match. The organization consists of these centers of expertise:

Enterprise Program Management

Empowers MetLife organizations to achieve success in managing large, cross-enterprise programs. This is accomplished by deploying industry-certified program managers who use field-tested tools, standards, procedures and best practices.

Business Transformation Practices

Enables MetLife organizations to remain focused and succeed under challenging business conditions. The group's analysts and change agents develop and deploy capability and operating models to drive organizational transformation.

Transition Services Management

Leads the accelerated integration, separation or transition of businesses into (or out of) MetLife and also serves as primary relationship manager for the acquired or divested business.

*...around the corner
and across the globe.*

For more information:

The Americas

Firstname Last
Title, Position, and More
aname@metlife.com
212.578.1234

EMEA

Firstname Last
Title, Position, and More
aname@metlife.com
212.578.1234

ASIA

Firstname Last
Title, Position, and More
aname@metlife.com
212.578.1234

Corporate Functions/ Global Employee Benefits

Firstname Last
Title, Position, and More
aname@metlife.com
212.578.1234

MetLife

MetLife



Business & Operations Management

DELIVERING SOLUTIONS AROUND THE CORNER AND ACROSS THE GLOBE

YOUR STRATEGIC PARTNER IN DELIVERING VALUE AND DRIVING BUSINESS RESULTS

Business & Operations Management helps you strengthen the foundation of your organization, improve & optimize your processes and operations, and create future value.

strengthen the basics

Build portfolios of strategic initiatives that drive your business results.

Align your investments and initiatives with your business strategy.

Measure results and get the “big picture” on your organization’s business performance.

Turn your strategies into action with the help of our industry-certified experts.

improve and optimize

Create efficiency and effectiveness to deliver top and bottom line growth.

Simplify the way your organization operates with the help of our experts, their knowledge of MetLife and the economies of scale we can leverage.

Re-engineer key processes for success.

Manage interdependencies of multiple stakeholders to drive program success.

Boost quality with Lean Six Sigma practices for continuous improvement.

create the future

Rethink what you do, how you do it and who does what to maximize results.

Achieve the deal value of mergers, acquisitions and divestitures.

Execute strategic acquisitions, consolidations and divestitures with skill and agility.